

## Supervising Maintenance Training

SCMEP partners with the Marshall Institute to bring you Supervising Maintenance Training. For over 35 years, Marshall Institute has provided world-class maintenance and asset management consulting and training services, led by experienced, knowledgeable consultants and training professionals that produce tangible, measurable, bottom line results.

### *Overview:*

Supervisors are the first line of management in any organization. A simplified job description is 'supervisors manage the performance of others to achieve the organization's goals.' In order for maintenance supervisors to be successful they require a wide range of skills, including:

- Planning
- Organizing
- Staffing
- Motivating
- Controlling

In addition to these skills maintenance supervisors must also have technical, human relations, administrative, and decision making skills. We all have areas for improvement, what are yours? Addressing the key skill requirements for maintenance supervisors, this seminar is highly valuable for future, newly promoted, and experienced supervisors. Supervision is a specialized job that requires specialized training.

### *Upon completion of this course you will be able to:*

- Exhibit a high level of understanding of roles and responsibilities of a maintenance supervisor
- Demonstrate an awareness of key focuses of Maintenance Excellence for application to maintenance supervision
- Apply key supervision skills related to the maintenance supervisor role
- Apply principles of leadership for application to maintenance supervisor role
- Understand and apply key maintenance supervisory tools such as: 5-Why Analysis, RCA, Risk Assessment, and more
- Develop an individual improvement plan for application at your site

### *Who should attend this seminar?*

You should attend if you... have been or will be tasked to tactically lead (coach, support, delegate, and administrate) an efficient and effective maintenance department.

These include but are not limited to:

- **Frontline Maintenance Supervisor**
- **Maintenance Lead**
- **First Level Maintenance Manager**
- **Maintenance Coordinator**
- **Maintenance Coach**