Training Within Industry (TWI)

Developed during WWII, TWI was used to train replacements when an industrial workforce left to fight in the war. It provided rapid and consistent training and is recognized as one of the factors in boosting industrial production.

TWI consists of fundamental tools that provide immediate results in reducing training time, improving processes, and building cooperation. While immediate results are crucial, the real power in TWI is the long-term benefit of creating a culture with respect, solid communication, and cooperation. These factors all play a part in contributing to the bottom line and success of an organization. In this one day class, learn how the three modules of TWI work together.

Agenda:

• Benefits of TWI: Short term and Long term
• What is TWI: History, Learn by Doing
• Overview of 3 Modules & How they work together
  ◦ Job Relations- Building motivation and cooperation
  ◦ Job Instruction- Teaches skills
  ◦ Job Methods- Improving Processes
• Job Instruction Training and Demonstration
  ◦ JI 4-Step Method for teaching skills
  ◦ Job Instruction Breakdown Sheet
  ◦ Job Instruction Training Time Table
• Job Relations Training
  ◦ Foundations for Good Relations- Preventing Problems
  ◦ JR 4-Step Method for dealing with people problems
• Job Methods Training
  ◦ JM 4-Step Method for improving a process
  ◦ Job Methods Breakdown Sheet
  ◦ Improvement Proposal Sheet
• Implementation
  ◦ Pilot Area & baseline data
  ◦ Training: Job Instruction and Job Relations
  ◦ Audits: Compare to baseline data
  ◦ Training: Job Methods
  ◦ Audits: Compare to previous audit data