

## ISO 9001:2015 and ISO 14001:2015 Certified Lead Auditor Combo

This unique training option allows you to take 4 full days of classes and achieve certificates stating that you have successfully completed the Exemplar Global Certified Quality & Environmental Management System Lead Auditor Courses (Pillar Management Associates is the certified course provider). The course is a comprehensive training in lead auditor techniques, methodology, practices and skills. It was designed and developed by a team who created and managed an accredited Certification Body.

### Quality Management Systems ISO 9001:2015 Overview:

Highlights of the session include:

- Quality management systems as required by ISO 9001:2015
- The process approach and the alignment of business strategies to operational performance indicators
- How to address and understand various methods for risk-based thinking
- Business leadership requirements
- ISO 9001 requirements and interpretation
- QMS historical perspective and regulations
- Understanding documentation requirements
- QMS audit programs (planning, scheduling, documenting, & reporting)
- Evaluating system effectiveness
- Evaluation of conformance and performance indicators of management systems
- Audit reporting
- Lead Auditor responsibilities, methods, & techniques
- Activities of corrective action, customer complaint handling, and continual improvement

### Environmental Management Systems ISO 14001:2015 Overview:

Highlights of the session include:

- Understanding Environmental Management Systems and the concepts of aspect and impact identification and management
- The Historical and Regulatory Perspectives of Environmental Management (conformance vs. compliance)
- How to address and understand various methods of risk-based thinking
- EMS Audit Programs (planning, scheduling, documenting, & reporting)
- Evaluating Environmental Management System Effectiveness
- Understanding documentation requirements
- Evaluation of conformance and performance indicators of management systems
- Audit Reporting
- Lead Auditor responsibilities, methods, and techniques

- Activities of corrective action and continual improvement

**Who Should Attend:**

- 3rd party auditors
- Internal Audit Managers and Internal Auditors
- Consultants
- EHS Managers
- Management Representatives