

ISO 9001:2015 Certified Lead Auditor

This training option allows you to take 3 full days of classes and achieve a certificate stating that you have successfully completed the Exemplar Global Certified Quality Management System Lead Auditor Course (Pillar Management Associates is the certified course provider). The course is a comprehensive training in lead auditor techniques, methodology, practices and skills. It was designed and developed by a team who created and managed an accredited Certification Body.

Quality Management Systems ISO 9001:2015 Overview:

Highlights of the session include:

- Quality management systems as required by ISO 9001:2015
- The process approach and the alignment of business strategies to operational performance indicators
- How to address and understand various methods for risk-based thinking
- Business leadership requirements
- ISO 9001 requirements and interpretation
- QMS historical perspective and regulations
- Understanding documentation requirements
- QMS audit programs (planning, scheduling, documenting, & reporting)
- Evaluating system effectiveness
- Evaluation of conformance and performance indicators of management systems
- Audit reporting
- Lead Auditor responsibilities, methods, & techniques
- Activities of corrective action, customer complaint handling, and continual improvement

Competency Units Attained:

- QM: Quality management systems
- AU: Management systems auditing
- TL: Leading management system audit teams

Who Should Attend:

- 3rd party auditors
- Internal Audit Managers and Internal Auditors
- Consultants
- Management Representatives